### Nicky Riddiford: Publications and Presentations

<table>
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<tr>
<th>Year</th>
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  Unit 1: Finding the staples  
  Unit 2: moving the gib board  
  Unit 3: Using the hand saw  
  Unit 4: Finding the nails  
  Unit 3: Eldercare Resource; Small Talk: Chatting to residents |
  Department of Labour Resources: *Make your move to New Zealand a Success: A guide for newcomers*. Provided content and feedback.  
  Department of Labour Resources: *Employers toolkit*. Provided content and feedback.  


Holmes, Janet, Angela Joe, Meredith Marra, Jonathan Newton, Nicky Riddiford and Bernadette Vine. Applying linguistic research to real-world problems: the case of the Wellington Language in the Workplace Project. In Chris Candlin and Srikant Sarangi (eds)


1998 Riddiford, N. Song Talk: Songs for English Language Learners, Wellington, National Association of ESOL Home Tutor Schemes, 1-72

1998 Riddiford, N. Song Talk: Songs for English Language Learners, Wellington, National Association of ESOL Home Tutor Schemes, recording of 28 songs on compact disk and audio tape, sold together with the book listed above

1996 “Song Talk” Many Voices Vol 12, 12-19


Publicity

2012 Interviewed for Dom Post advertorial about the Skilled Migrant Programme. Published 13 June.

2008 Presented an outline of the CertTESOL programme at the Victoria University Careers meeting for the Faculty of Humanities and Social Sciences, 18 September
Interviewed and filmed for Department of Labour DVD on migrants and employment in NZ: *A Welcome that Counts*

Interviewed re Skilled Migrant Programme for *Brain Gain*, Human Rights Commission publication

Interviewed re the Skilled Migrant Programme for Spring edition of *Victorious*, Alumnae magazine of Victoria University of Wellington

**Presentations**

2013


ALANZ/ALAA conference. *Using ‘please’ in a request. Is it always a magic word?* Wellington, November 29th

Thai Government Officials. *Managing effective communication in English*. November 20th

ELTO Africa, Victoria University of Wellington. *Managing effective communication in English*, Nov 12


Victoria University of Wellington. Presentation to ALIN 202. Course Design. *Designing the Skilled Migrant Programme*. Sept 16th

ELTSO Programme, Victoria University of Wellington. *Managing effective communication in English*. July 17th


Invited speaker: English Language Partners, Kapiti, Wellington. presentation to group leaders and home tutors: *Kiwi talk: helping L2 learners communicate and respond to everyday talk in New Zealand*. April 6th.

Invited speaker for Job Mentor Network. English Language Partners. *Writing an Effective Email*. March 6th.
Invited guest speaker. Rotary Club of Wellington. 11 Feb. *Talk at Work – New Zealand Style*

**2012**  

Young leaders of Burma: *Managing effective communication in English.* 29th October


Riddiford, N and Vine, B. *Applying Our Research.* Presentation to the Settlement Unit, Immigration Division, Department of Labour. September 13th.

ELTSO Programme, Victoria University of Wellington. *Managing effective communication in English.* July 19th

Lals Friday seminar. *Using ‘please’ in a request: is it always a magic word?* September 21st.


Lals Seminar, VUW. *The Skilled Migrant Programme.* (a short description as part of a general summary of ELI courses). August 31st.


Thai Government Officials. *Managing effective communication in English.* June 6th

Meeting with Melissa Lee National MP, Parliamentary Private Secretary for Ethnic Affairs. *The Skilled Migrant Programme.* 9th May.

Kapiti English Language Partners. Presentation to tutors and group teachers. *Fitting in. Helping learners adjust to communicating in New Zealand: at work and in the community.* April 28th.

ELTO Programme, Victoria University of Wellington. *Managing effective communication in English.* April 24, May 9, 16th
Thai Government Officials. Managing effective communication in English. Feb 22\textsuperscript{nd}.

2011

Victoria University of Wellington. Presentation to ALIN 202. Course Design. Designing the Skilled Migrant Programme. Sept 7\textsuperscript{th}

Riddiford, N. Are you interested in what I am saying? Developing effective listener strategies in English. Hutt English Language Partners. August 17\textsuperscript{th}.

ELTSO Programme, Victoria University of Wellington. Writing an effective email in English. August 12\textsuperscript{th}

Riddiford, N and Vine, B. Applying Our Research. Presentation to the Settlement Unit, Immigration Division, Department of Labour. July 14\textsuperscript{th}

ELTSO Programme, Victoria University of Wellington. Managing effective communication in English. July 13\textsuperscript{th} and 20\textsuperscript{th}

Vine, B and Riddiford, N. Our Work, Our Reach, Our Research. Presentation to the Settlement Unit, Immigration Division, Department of Labour. May 19\textsuperscript{th}

Riddiford, N. Showing interest and understanding in a job interview: effective responses in English. Job Mentoring Service, English Language Partners. 3\textsuperscript{rd} May.

ELTO Programme, Victoria University of Wellington. Managing effective communication in English. April 20\textsuperscript{th} and May 17\textsuperscript{th}

Riddiford, N. Are you interested in what I am saying: effective listener strategies in English. Lals Seminar, 18\textsuperscript{th} March.

Research to Practice: Using research in a workplace communication programme. Presentation to MA class, LALS 521, February

2010

Riddiford, N. The Skilled Migrant Programme at Victoria University. Presentation at NZ Institute of Management mentoring training day for mentors from the Rotary Club.

Riddiford, N. and J. Holmes. Being an effective listener: strategies used by skilled migrants at work. ALANZ conference. November 2010

Riddiford, N. Fitting In: adapting to communication styles in the New Zealand workplace. Invited speaker, Interpreting New Zealand. 15 September

Riddiford, N. Effective Listening Strategies. WATESOL Expo, June 26th.


ELTO Programme, Victoria University of Wellington. Managing effective communication in English. April 1st, September 24th


Research to Practice: Using research in a workplace communication programme. Presentation to MA class, LALS 521, 26th January.

Presentation to ALIN 202. Course Design. Designing the Skilled Migrant Programme, 16 August

2009

Riddiford, N. A picture tells a thousand words: using recorded role-plays and retrospective interviews to track development. LALS seminar. November 20.


Riddiford, N. From the workplace to the classroom and back again: the workplace communication programme for skilled migrants. Invited plenary speaker at Australian Migrant Education Service professional development conference. Melbourne, November 13th. 400 attendees.


ELTO Programme, Victoria University of Wellington. *Managing effective communication in English.* September 15th and 17th.

English Language Partners: professional development session for tutors on English for Employees programme. August 29th 2009. *Oiling the wheels of workplace communication: helping L2 learners acquire small talk skills.*

EEO Trust Award. Presentation to judges on the Skilled Migrant Programme: Strength through partnership. August 27th.

Diversity Forum, August 24th. Panellist at Human Rights Commission EEO session.

Victoria University of Wellington. Presentation to ALIN 202. Course Design. *Designing the Skilled Migrant Programme*

Victoria University of Wellington. Presentation to ELIN 510. *Developing pragmatic awareness and confidence*

2008

*Research to Practice: Using research in a workplace communication programme.* Presentation to MA class, LALS 521, 16th December

Riddiford, N, ‘Oiling the wheels of workplace communication: helping L2 learners acquire small talk skills’. *CLESOL conference* (Auckland, October 2008)


*Lesson Planning for Home Tutors.* Workshop for ESOL Home Tutors Wellington. 23 September


Holmes, Janet, Angela Joe, Meredith Marra, Jonathan Newton, Nicky Riddiford and Bernadette Vine 2008. *Enhancing socio-pragmatic skills*

Presented by Janet Holmes

WATESOL Expo, Wellington, 5 July. What do I say next? Helping L2 learners develop small talk skills.

ESOL Home Tutors Wellington, 6 June, Using Games in a Language Lesson

Victoria University of Wellington. Presentation to ALIN 202. Course Design. Designing the Skilled Migrant Programme

2007

Social and Cognitive Aspects of Language Learning, conference organized by Auckland University. 11-13 April. Raising pragmatic awareness in L2 learners: does instruction using authentic discourse make a difference?


Wellington Diversity Specialist Forum. A forum organised by the EEO Diversity Practitioner's Group, and hosted by ANZ National Bank, 24 October. The workplace communication for skilled migrants programme at Victoria University of Wellington.

Invited speaker: AMEP National Forum, Canberra, Australia, with a special focus on orientation to work and English in the Adult Migrant English Programme. 15-16 November. Helping Skilled Migrants into Work: the Workplace Communication for Skilled Migrants Programme at Victoria University, Wellington.

2006

Rotary Club of Wellington. Getting skilled migrants into the workplace.


Wgtn Home Tutor Service ‘Why did that sound rude? Raising awareness of polite forms in the New Zealand context’

MANATESOL plenary session, joint presentation with Angela Joe: ‘Improving pragmatic competence in preparation for NZ workplaces’

Lower Hutt Home Service ‘Raising awareness of polite forms in the New Zealand context’
ALIN 202, LALS, Victoria University. Designing the Skilled Migrant Course

WATESOL Expo: ‘Why did that sound rude? Raising pragmatic awareness in L2 learners’.

Presentation to Job Mentors and Job seekers at Wgtn Home Tutor Service: ‘Communication in the workplace. Practical tips for a successful start to employment’.

Talk given to the Wellington Ethnic Women’s Network, 14 November. ‘The Skilled Migrant Programme at Victoria University of Wellington.’

Wellington High School Community Education Centre: Raising awareness of polite communication in the New Zealand context. How can teaching help L2 learners?

2005
Conference of the National Association of ESOL Home Tutors.
Wellington (May) Song and Drama Activities for Language Learners.

WATESOL Expo (Wellington, June) Joint presentation with Angela Joe: Teaching Workplace Communication

ALANZ Conference (September, Wellington) Using authentic data in a workplace communication programme Joint presentation with Angela Joe.

2004
WATESOL Expo: Writing feedback – a waste of teacher time or a kick-start to student noticing?

CLESOL Biennial Conference, Christchurch. Writing feedback – a waste of teacher time or a kick-start to student noticing

Writing Colloquium Network, Wellington, Victoria University: Collaborative error correction – does it add value?

2003
WATESOL Expo: Promoting Good Writing

2002
WATESOL Expo Drama activities for fluency development.

CLESOL Biennial Conference, Wellington. Drama activities for fluency development.

Other activities

2008
Coordinated the filming of LWP conversations for Kazu Murata’s PhD.
Workshops, occasional addresses, and radio interviews on Song Talk, “Singing Your Way to Fluency” and ‘Using songs in the language classroom’.

2006  Victoria University of Wellington, 25 July Korean teachers
       Victoria University of Wellington, 16 August Korean teachers
       Victoria University of Wellington, 2 August Hong Kong teachers

2005  Massey University – Secondary teachers from Japan

2004  Massey University – Secondary teachers from Japan
       Wellington College of Education (Secondary teachers from Japan)

2003  Wellington College of Education (Secondary teachers from Japan)
       Massey University – Secondary teachers from Japan

2002  Wellington College of Education (Secondary teachers from Japan)

2001  Wellington College of Education (Secondary teachers from Japan)

2000  ACTA Conference (Brisbane, July)
       Lower Hutt Home Tutor scheme
       Porirua Home Tutor Scheme
       Horowhenua Home Tutor Scheme
       Wellington College of Education (Primary teachers from China)
       Wellington College of Education (Secondary teachers from Japan)

1999  New Zealand Education Department School Advisory Service, Hamilton
       AKTESOL Annual General Meeting, Auckland
       Auckland College of Education, Advanced Qualifications Department
       BayTESOL Annual Conference, Napier
       Christchurch Polytechnic, ESOL Unit
       Christchurch Home Tutor Scheme
       Otago Polytechnic ESOL Unit
       Dunedin Home Tutor Scheme
       Nelson Polytechnic and Nelson Home Tutor Scheme
       National Association of ESOL Home Tutor Schemes Annual Conference, Wellington
       North Shore Home Tutor Scheme
       LIANZA (Librarians) Annual Conference, Auckland
       South Auckland Home Tutor Scheme
       West Auckland Home Tutor Scheme

       ACEA Conference, Blenheim
       WATESOL Expo, Wellington
       New Zealand Education Department Teacher Support Services, Wellington (x2)
       National Association of Home Tutor Schemes Annual Conference
       Wellington Rotary Club
       CLESOL Biennial Conference, Palmerston North
Wellington Home Tutor Scheme, Social English Coordinators
New Zealand Education Department Teacher Support Services, Palmerston North
Wellington Home Tutor Scheme, Home Tutors
Mana TESOL Annual General Meeting, Palmerston North

1996
WATESOL Expo, Wellington
CLE SOL Biennial Conference, Hamilton
Interview, National Programme, 6 September
Interview, Morning Report, 4 November
WATESOL November meeting, Wellington