VICTORIA HAS A RANGE OF SERVICES TO ENSURE YOUR UNIVERSITY EXPERIENCE IS POSITIVE.

www.victoria.ac.nz/student-support

VICTORIA INFO IHONUI

Victoria Info Ihonui are places you can go for general university advice, information and assistance. There are eight locations:

- Level 1 Library entrance, the Hub, Kelburn campus
- Level 2 Library entrance, the Hub, Kelburn campus
- Level 1, Hunter building, Kelburn campus
- Level 4, Murphy building, Kelburn campus
- Ground floor, Rutherford House, Pipitea campus
- Ground floor, Faculty of Architecture and Design, Te Aro campus
- Level 1, Miramar Creative Centre
- Level 4, 50 Kitchener Street, Auckland premises.

www.victoria.ac.nz/info-ihonui

ACCOMMODATION

Apply for a hall of residence, find a flat, or learn more about other accommodation options.

VICTORIA ACCOMMODATION

42 Kelburn Parade, Kelburn Campus
04-463 5896
accommodation@vuw.ac.nz
www.victoria.ac.nz/accommodation

CAMPUS SAFETY

Get help in emergencies.

8888 (if calling from within the University)
04-463 9999 (if calling from outside the University)
or 0800 842 8888

CAREERS AND EMPLOYMENT

Find out how to get a job, what career options are open to you and how to work towards your future goals.

Room 120, Hunter Building, Kelburn Campus
04-463 5393
careers-service@vuw.ac.nz
www.victoria.ac.nz/careers
twww.victoria.ac.nz/careerhub
CHAPLAINCIES
Access pastoral and practical support. Chaplains seek to share the Gospel of Jesus Christ with those who want to learn more.

www.victoria.ac.nz/chaplains

ANGLICAN
Ramsey House, 8 Kelburn Parade, Kelburn Campus
04-463 5499
anglican@vuw.ac.nz

BERRIGAN HOUSE (CATHOLIC)
4 Kelburn Parade, Kelburn Campus
catholic@vuw.ac.nz

ECUMENICAL
021-173 5498
rooftops21@gmail.com

CLUBS
Join a sporting, cultural, social or political club, group or association. There are more than 130 clubs and societies to choose from.

04-463 5538
victoriaclubs@vuw.ac.nz
www.victoria.ac.nz/clubs

COMMUNITY CONSTABLE
Victoria University has its own police liaison officer who is available to give advice and speak to students who may have been the victim of crime. If you have anything you need to discuss with the Police, the community constable will be happy to help.

04-381 2000
benjamin.hopkins@police.govt.nz

DISABILITY SERVICES
If you have a temporary or ongoing impairment, get advice and support, including coaching, academic liaison, note-taking assistance, exam support and access to rest and study rooms.

Level 1, Robert Stout Building, Kelburn Campus
04-463 6070
disability@vuw.ac.nz
www.victoria.ac.nz/disability

EARLY CHILDHOOD SERVICES
There are two early childhood services for students to use at the Kelburn campus. Places are available throughout the year.

04-463 5151
victoriakids@vuw.ac.nz
www.victoriakids.co.nz
**ENROLMENT OFFICE**

Prospective and current students can visit Enrolment Services in the Hunter building to get enrolment information, advice and support.

📍 Level 1, Hunter Building, Kelburn Campus
📞 0800 VICTORIA (842 867)
✉️ enrolments@vuw.ac.nz
🌐 www.victoria.ac.nz/study/apply-enrol

**FEES AND PAYMENTS**

Get information about fees, payments and student levies, as well as advice on dealing with StudyLink for loans and allowances.

📍 Level 1, Hunter Building, Kelburn Campus
📞 04-463 5484
✉️ student-finance@vuw.ac.nz
🌐 www.victoria.ac.nz/fees

**FINANCIAL ADVICE**

Get information on money matters as well as how to apply for help from the Hardship Fund.

📍 Level 1, Hunter Building, Kelburn Campus
📞 04-463 6644
✉️ student-hardship@vuw.ac.nz
🌐 www.victoria.ac.nz/financial-advice

**GRADUATION OFFICE**

Get information about graduation ceremonies—how to apply to graduate, hire academic dress or graduate in absentia.

📍 Room 104, Robert Stout Building, Kelburn Campus
📞 04-463 5389
✉️ graduation@vuw.ac.nz
🌐 www.victoria.ac.nz/graduation

**INFORMATION TECHNOLOGY SERVICES**

Get help with ITS computers, printing and access to myVictoria (the student portal)—as well as basic support and diagnosis for personal laptop issues.

📞 04-463 5050
✉️ its-service@vuw.ac.nz
🌐 www.victoria.ac.nz/its

**JOBS**

**CAREERHUB**

For access to part-time jobs, graduate jobs, summer work, tutoring positions, internships, work experience opportunities, a CV-building tool and CV and interview resources.

🌐 www.victoria.ac.nz/careerhub
STUDENT JOB SEARCH
Find work from Student Job Search (a not-for-profit agency) while you study.

0800 757 562
student@sjs.co.nz
www.sjs.co.nz

JUSTICES OF THE PEACE
Justices of the Peace (JPs) are available on Kelburn campus (Thursdays, noon to 1pm) to certify copies of documents and take statutory declarations.

Victoria Info Ihonui, Level 2, Kelburn Library entrance, Kelburn Campus

LANGUAGE LEARNING CENTRE
Get access to language learning resources including print, audio, DVDs, computer software and eTV in many languages. A Language Buddy Programme is available at the start of Trimesters One and Two.

Level 0, von Zedlitz Building, Kelburn Campus
04-463 5315
llc@vuw.ac.nz
www.victoria.ac.nz/llc

LEADERSHIP PROGRAMMES

VICTORIA INTERNATIONAL LEADERSHIP PROGRAMME
Sign up for our award-winning extracurricular programme. Develop your leadership potential, advance your knowledge and global awareness and create opportunities for international experiences and networks.

Room 210, Easterfield Building, Kelburn Campus
04-463 7459
vilp@vuw.ac.nz
www.victoria.ac.nz/vilp

VICTORIA PLUS PROGRAMME
This unique service and leadership programme develops leadership, social responsibility and employability skills and can be completed at certificate or award level. Get involved early in your studies.

Room 120, Hunter Building, Kelburn Campus
04-463 9462
victoriaplus@vuw.ac.nz
www.victoria.ac.nz/victoria-plus

Other leadership and mentoring opportunities are available.
www.victoria.ac.nz/get-involved
LIBRARY
Victoria has four libraries. Each has resources and facilities to support your study, with staff to help.

- 04-463 6186 (Kelburn Library)
- 04 463 6241 (Architecture and Design Library)
- 04-463 7495 (Commerce Library)
- 04-463 6372 (Law Library)

- library@vuw.ac.nz
- www.victoria.ac.nz/library
- www.victoria.ac.nz/askalibrarian

MĀORI AND PASIFIKA STUDENT SUPPORT

MĀORI AND PASIFIKA LAW STUDENT COORDINATORS
Māori and Pasifika students studying Law can sign up for tutorials, mentoring and study skills sessions.

Māori
- Room 29, Government Buildings, 55 Lambton Quay
- 04-463 6305
- karli.rickard@vuw.ac.nz
- www.victoria.ac.nz/tautoko

Pasifika
- Room 28, Government Buildings, 55 Lambton Quay
- 04-463 6303
- lagi.tuimavave@vuw.ac.nz

PASIFIKA HAOS
Visit Pasifika Haos and use the various study and social spaces, including computer rooms, meeting rooms and a kitchenette.

- 15 Mount Street, Kelburn Campus
- 04-463 6242
- pasifikavuw@outlook.com
- www.victoria.ac.nz/pasifika-haos

TE HERENGA WAKA
The marae is a gathering place as well as a teaching space. Resources, support and activities include Te Whanake Mauri Tū computer suite, lunches in the wharekai and Whānau Housing.

- 46 Kelburn Parade, Kelburn Campus
- 04-463 7423
- marae-bookings@vuw.ac.nz
- www.victoria.ac.nz/marae
TE PŪTAHI ATAWHAI
Māori and Pasifika students can get support and advice and study in a whānau environment. Academic mentoring is available for students from the faculties of Education, Humanities and Social Sciences and Victoria Business School.

- Level 2, Student Union Building, Kelburn Campus
- Mezzanine Floor, Rutherford House, Pipitea Campus
- 04-463 6974
- te-putahi-atawhai@vuw.ac.nz
- www.victoria.ac.nz/te-putahi-atawhai

TE RŌPŪ ĀWHINA
Join our kaupapa-based, on-campus whānau for students studying in the faculties of Architecture and Design, Engineering and Science.

**Faculty of Architecture and Design**
- Room VS129, Te Aro Campus
- 04-463 6172
- teropuawhina@vuw.ac.nz

**Faculties of Engineering and Science**
- Room 133, Cotton Building, Kelburn Campus
- 04-463 5987
- www.victoria.ac.nz/awhina

POSTGRADUATE STUDENTS’ ASSOCIATION
All postgraduate students can access services including advocacy, advice, representation, social activities, seminars and training.

- Room 211, Student Union Building, Kelburn Campus
- 04-463 6973
- pgsa@vuw.ac.nz
- www.vuwpgsa.ac.nz

QUEER STUDENT SUPPORT
UniQ provides safe spaces, support and social events for queer and questioning students of all genders and sexual identities.
- uniqvictoria@gmail.com
SCHOLARSHIPS OFFICE
Contact us for information on scholarships available to Victoria students.

📍 10 Kelburn Parade, Kelburn Campus
📞 04-463 5557
✉️ scholarships-office@vuw.ac.nz
🌐 www.victoria.ac.nz/scholarships

STUDENT HEALTH AND WELLBEING / MAURI ORA

STUDENT COUNSELLING
Make an appointment for professional, confidential counselling for any issue affecting personal or academic success. Available at all campuses.

📍 Mauri Ora, Level 1, Student Union Building, Kelburn Campus
📞 04-463 5310 for appointments at all campuses
✉️ counselling-service@vuw.ac.nz
🌐 www.victoria.ac.nz/counselling

STUDENT HEALTH
Access a full range of healthcare services from our team of friendly professional nurses and doctors. Consultations are available on the Kelburn and Pipitea campuses and are free or low cost.

📍 Mauri Ora, Level 1, Student Union Building, Kelburn Campus
📞 04-463 5308
📍 Te Taunaki, Mezzanine Floor, Rutherford House, Pipitea Campus
📞 04-463 7474
✉️ student-health@vuw.ac.nz
🌐 www.victoria.ac.nz/student-health

PHYSIOTHERAPY CLINIC
Make an appointment for assessment of general strains and sprains, back and neck pain, sports injuries and breathing disorders.

📍 Mauri Ora, Level 1, Student Union Building, Kelburn Campus
📍 Level 9, Willbank House, 57 Willis Street, Wellington
📞 04-384 8313 or 0800 VICPHYSIO (842-749)
✉️ info@vicphysio.com
🌐 www.willisstreetphysiotherapy.co.nz

STUDENT INTERESTS AND DISPUTES
Get support or guidance on any matter involving safety, conflict or misconduct.

📍 Room 111, Robert Stout Building, Kelburn Campus
📞 04-463 5023
✉️ studint@vuw.ac.nz
🌐 www.victoria.ac.nz/disputes-advice
STUDENT LEARNING
Undergraduate and postgraduate group and one-on-one academic study, writing and maths consultations, including workshops and peer support. Resources are available on StudyHub.
- Hunter Courtyard, Level 0, Kirk Building, Kelburn Campus
- Mezzanine Floor, Rutherford House, Pipitea Campus
- 04-463 5999
- student-learning@vuw.ac.nz
- www.victoria.ac.nz/student-learning
- www.victoria.ac.nz/studyhub

VICTORIA ABROAD
Study a trimester or a full year of your Victoria degree at one of 130 universities around the world. Travel grants available.
- Level 2, Easterfield Building, Kelburn Campus
- 04-463 6794
- victoriaabroad@vuw.ac.nz
- www.victoria.ac.nz/exchange

VICTORIA INTERNATIONAL
International students can get help with personal, cultural or academic issues. Student visa renewal and insurance claim support is also available.
- Level 2, Easterfield Building, Kelburn Campus
- 04-463 5350
- vi-support@vuw.ac.nz
- www.victoria.ac.nz/international-student-support

VICTORIA RECREATION
Get access to recreation, fitness, clubs and sports to stay healthy and happy during your studies.
- 04-463 6614 (Kelburn)
- 04-463 6994 (Pipitea)
- victoria-recreation@vuw.ac.nz
- www.victoria.ac.nz/recreation

VICTORIA UNIVERSITY OF WELLINGTON STUDENTS’ ASSOCIATION
Victoria University of Wellington Students’ Association (VUWSA) is a student-run student-led organisation, independent from the University. From representing students’ interests at all levels of university, through to providing services, events and support, we help make sure Victoria students’ experience is the best it can be.
- 04-463 6716
- kelburn@vuwsa.org.nz
- www.vuwsa.org.nz
FACULTIES

Get information, support and advice about your degree or courses.

FACULTY OF ARCHITECTURE AND DESIGN
☎ 04-463 6200
✉ architecture@vuw.ac.nz
design@vuw.ac.nz
🌐 www.victoria.ac.nz/fad

FACULTY OF EDUCATION
☎ 04-463 9500
✉ education@vuw.ac.nz
🌐 www.victoria.ac.nz/education

FACULTY OF ENGINEERING
☎ 04-463 5101
✉ engineering@vuw.ac.nz
🌐 www.victoria.ac.nz/engineering

FACULTY OF GRADUATE RESEARCH
☎ 04-463 5890
✉ pg-research@vuw.ac.nz
🌐 www.victoria.ac.nz/fgr

FACULTY OF HEALTH
☎ 04-463 4750
✉ health@vuw.ac.nz
🌐 www.victoria.ac.nz/health

FACULTY OF HUMANITIES AND SOCIAL SCIENCES
☎ 04-463 5745
✉ fhss-enquiries@vuw.ac.nz
🌐 www.victoria.ac.nz/fhss

FACULTY OF LAW
☎ 04-463 6366
✉ law-enquiries@vuw.ac.nz
🌐 www.victoria.ac.nz/law

FACULTY OF SCIENCE
☎ 04-463 5101
✉ science-faculty@vuw.ac.nz
🌐 www.victoria.ac.nz/science

VICTORIA BUSINESS SCHOOL
☎ 04-463 6870 (Kelburn)
04-463 5376 (Pipitea)
✉ fcom-sas@vuw.ac.nz
🌐 www.victoria.ac.nz/vbs